



Friends and Family

We understand what difficult and uncertain times these are for everyone. As the news surrounding the development and spread of COVID-19 changes daily, it is our top priority to be prepared and equipped to safely care for your loved one. We continue to closely monitor and follow the guidance issued by The Centers for Disease Control and Prevention (CDC) and other federal, state and local health authorities.

Over the course of the past several weeks we have implemented enhanced infection control practices and have restricted access to the facility to only essential personnel in an effort to prevent and reduce the risk of the spread of respiratory infections, such as COVID-19.

- Our housekeeping staff continues to intently focus on sanitizing and deep cleaning our facility. All staff is practicing hand hygiene compliance and we strongly encourage all of our residents to do the same.
- We continue to educate and remind our staff regarding the appropriate use of personal protective equipment (PPE). We understand the concern that there is a shortage of PPE throughout the country and we are working tirelessly with vendors and suppliers to make sure we have the appropriate equipment to safely care for your loved ones.
- At this time, social visitors are not permitted in the facility. We will make every effort to update you regularly on the status of your loved one's condition. We also encourage you to continue communicating with your loved one through phone, text, email, or FaceTime. Please call us if you need help facilitating communications.
- Essential personnel that provide direct care and essential services to our residents are permitted in the facility. Each individual is screened daily for signs or symptoms of illness prior to entering the facility.

We thank you for your understanding and cooperation as we navigate through this challenging time. If you have any questions, please don't hesitate to contact us.

